

PROSYMMETRY | CASE STUDY | JUN 2018

The challenge with any growing company is connecting the moving parts of the organization. Embraco needed to maintain a holistic view of project teams in multiple locations stretching from Brazil to China and needed a boost in their resource and project management skills to do so. That's why they trusted in Tempus Resource.



"We were looking to move away from the expense of Microsoft Project and wanted to take advantage of a cloud-based solution that could keep track of workers, wherever they were located. Tempus Resource is light, cloud-based, and user-friendly, but it's the connectors to other software that really give it the flexibility we needed."

Talita Wajczyk, Senior PMO Analyst, Embraco





Embraco & Tempus Resource

Founded in 1971 in Joinville, Santa Catarina, Embraco is a multinational organization creating modern solutions for refrigeration. Expanding from its roots in Brazil, the organization has grown to several countries, most notably in North America, Mexico, Italy, China, and Slovakia. Today Embraco has the capacity to produce over 40 million compressors per year. Such an impressive output requires a heavy focus on the projects and people within the organization.

Embraco uses Tempus Resource to:

- Provide cloud-based functionality to their current Microsoft Project setup
- To improve visibility by connecting the multiple project teams of the business

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Connecting dispersed teams

With affiliate branches the Project Management Office at Embraco can only operate efficiently when everyone is connected. Talita Wajcyzk—Senior PMO Analyst at Embraco—supports the PMO team in the tracking of deliverables and the status of projects, as well as supporting the adoption of the project lifecycle, to keep projects running as routinely and smoothly as possible.

Doing so involves looking deeper than the project level. It involves looking into the people that complete projects—their skills, availability, and pressures. Understanding the need for a solution that provided granular project visibility, Talita came across Tempus Resource – a resource management solution that could entwine the multiple locations, projects, and people at Embraco:

"The company is split across IT teams, site teams, and other corporate teams which are governed by different people. We have a lot of branches in Embraco, and that can slow projects down if we're waiting on confirmation, feedback, etc. from certain areas."





Moving beyond Microsoft Project

Challenges surface in almost every project. But the PMO must deal with the additional challenge of managing multiple project teams, ensuring a higher level of consistency and efficiency. This holistic management requires a level of flexibility that is difficult to find in traditional on-premises project management software.

The PMO at Embraco were using Microsoft Project on a deeper level to manage their numerous resources. Not only was this incurring substantial cost for the company, but the limitations of Project prevented the level of visibility Talita was looking for regarding their projects and people. Project management software like Microsoft Project may be beneficial for one-off projects with limited numbers of employees. But for projects spanning multiple locations like those at Embraco, a more granular view is needed. These issues are compounded in an on-premises installment of Microsoft Project, as workers and managers alike are confined to the desktop PCs at their desks to get work done.

"Connectors to Microsoft Project desktop are one of the real highlights of Tempus. We implement Tempus with our on-premises installment of Microsoft Project: we use Tempus' reporting features as we move resources from Project to Tempus to give us insights into areas like over and under-allocation that we hadn't had before. It's been a real time and money saver for us."



A multinational company like Embraco doesn't have the ability to up and move their workers and processes to a new solution. Tempus Resource became the solution-of-choice for Talita and her team because it can connect to existing project and resource management software to provide added resource visibility without needing to migrate to an entirely new project environment. For Talita, this meant bolstering Microsoft Project Server with powerful, cloud-based resource management capability.

With Tempus Resource, Talita and Embraco were able to move to a cloud-based way of working that provides them with the kind of flexibility necessary for PMOs:

"We have been working with Tempus since February of last year. Because we have many end-users, managers, and those working in the PMO, there's a lot of people in the system, each with their own needs. Tempus can appeal to all of them because it's a light tool, it's cloud-based and user-friendly. It's a very intuitive tool so anyone in the business can use it."



Embracing real resource management

Dedicating more of their own resources to a resource management tool, Talita has provided the PMO with more control over how resources are deployed, without sacrificing time on deploying new software and training end users how to use it. The result has coated projects with a layer of resource management, improving the visibility over all projects at Embraco, as Talita explains:

"Crucially, because it configures automatically with Microsoft Project, Tempus Resource can keep your projects up to date and aid the selection of new projects in the pipeline. This gives us more time and confidence when defining the next cycle of projects, letting us take on more and more work as the PMO and use of Tempus continues to grow along with the wider company."

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What is Tempus Resource?

Tempus Resource helps organizations of any size, of any level of project management maturity, to make risk-free, data-driven resource decisions. Contact ProSymmetry for a free Tempus Resource trial or demo

